



PRODUCT SUITE OVERVIEW



Resident Product Suite

Provide waste and resource recovery services that meet each household's unique needs and start understanding waste behaviours.

The Resident Product Suite will allow you deliver waste services to specific residents and properties within your community.

By directly linking entitlements to eligible property addresses you can ensure the right people can access waste services, and gain increasingly precise visibility of waste behaviours.

- ✓ Issue and manage tip passes, waste vouchers and specific entitlements for use at waste and resource recovery facilities.
- ✓ Manage hard waste and green waste verge collection entitlements, bookings and payments.

Why Choose the Resident Product Suite

➤ Customise Services to Suite Community Requirements:

Entitlement programmes can be customised to suite diverse community needs. From individual households and specific groups through to seasonal requirements and disaster situations, programmes can be created to match your specific needs.

➤ Customise Services to Suite Community Requirements:

Entitlement programmes can be customised to suite diverse community needs. From individual households and specific groups through to seasonal requirements and disaster situations, programmes can be created to match your specific needs.

➤ Complete Management of Entitlements:

Your council will have complete control and transparency over your community's waste entitlements. Create programmes that adhere to your specific rules, such as who can use them, when, where, and how often, all within an easy-to-use platform.

➤ Complete Management of Entitlements:

Your council will have complete control and transparency over your community's waste entitlements. Create programmes that adhere to your specific rules, such as who can use them, when, where, and how often, all within an easy to useeasy-to-use platform.





Flexible Management and Access

Your Council has the option to manage waste entitlements via the Council Managed Interface, or residents can manage and access their own entitlements via the Resident Self-Service Platform.



Programme Types



Voucher Management

A simple yet powerful tool for issuing, managing and measuring entitlements like waste vouchers and tip passes.

- ✓ Voucher programmes can be created to support the different needs within your community, enabling a more personalised and targeted service.
- ✓ Voucher templates can be branded ensuring consistent messaging and can be delivered as printed or digital vouchers.
- ✓ Give residents the ability to access and manage waste entitlement vouchers via a self-service portal. Council will maintain control while residents gain flexibility and convenience.



Bulk Waste Bookings

Capture bulk waste, hard rubbish and verge collection pick-up requests for specific properties within your community.

- ✓ Manage annual collection entitlements or unplanned collections following events such as natural disasters.
- ✓ Define property eligibility and identify collection zones to ensure booking availability can be managed appropriately.
- ✓ Capture all relevant booking details such as request dates, address details, special driver instructions and payment processing.

 Get in Touch

www.mandalaytechnologies.com | +61 7 3010 7900 | sales@mandalaytech.com

