

DISASTER

Preparation & Management



Operational Considerations Post Disaster



- Alternate disposal locations and measurement
- Manual vs powered data collection
- Inexperienced support staff
- National Disaster Relief & Recovery Arrangement
- Levy impacts
- Products contradictory to licence condition
- Waste streams and production opportunities



Data Considerations Post Event

BE DISASTER AWARE

TAKE ACTION TO PREPARE!



Data Considerations Post Event

- To Charge or Not to Charge?
- Who owns the decisions AND data?
- Your process: Definition & Clarity
- Measurement Methods



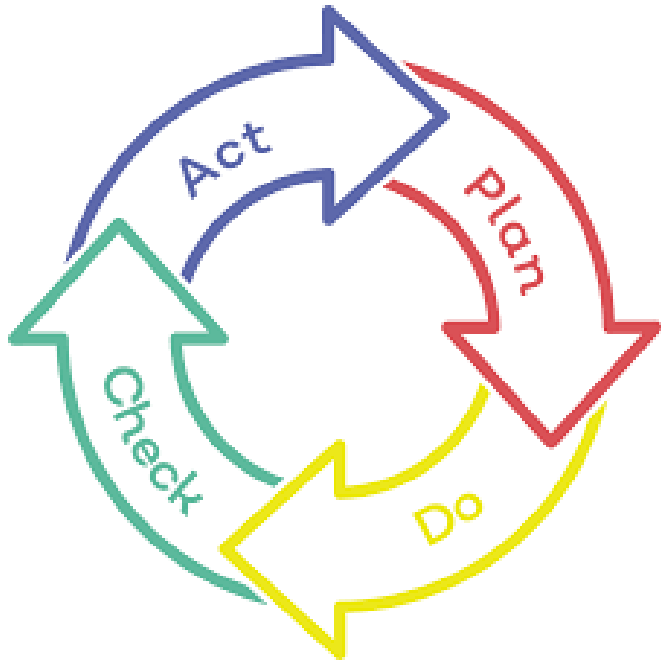
KICK OFF the Clean Up



- Manual dockets / Tally sheets
- New set of Disaster Products
- Dedicated data owner
- Cheat sheets: Simple Graphics, Less Words
- Clear message to community
- Back office support



DURING the Clean Up



- Daily Checks : Audit processes and data
- Keep communicating
- PDCA – Plan, Do, Check, Act
- Be Available



AFTER the Clean Up

- Finalise report requirements to meet business needs including Govt claim
- Archive / lock down reporting pertaining to the particular disaster.
- Return data capture and operational processes back to BAU
- Make Disaster data sets inactive
- Assess Learnings



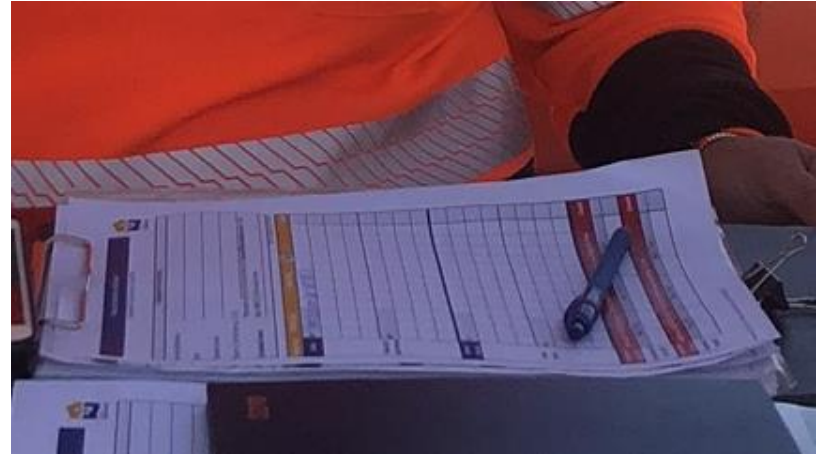
Preparing for Next Time



lessons
learned

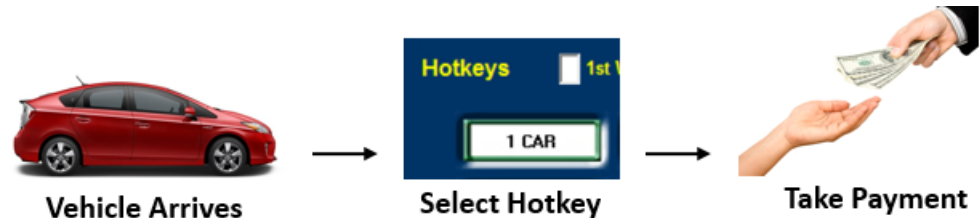
Preparing for Next Time

Tablets or Tally Sheets



Preparing for Next Time

- Who were the service providers you will partner with next time?
- Messaging & Communications plan – what worked, what didn't?
- Reassess facilities for recovery – Would you use the same locations?
- Refine Your Cheat Sheets: Simple graphics, less words



How can we help?

- Set up your transactional system or create tally sheets
- Develop disaster reports inclusive of Govt and media requirement
- Provide communication updates and manage reporting
- Provide on the ground support – gatehouse operational and data supervision
- Create processes and cheat sheets
- Host regular meetings with appropriate stakeholders as touchpoints
- Facilitate disaster data and operational strategy development
- Provide data capture services – on site or remote



Any Questions



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